

# TRAVEL

# book



## Groups 2024



**Honfleur**

Terre d'Estuaire

Office de Tourisme



What if we make your stay sounds with sharing, experience or unforgettable?

Proud of its authenticity, its richness or its beauty, this is the promise of our destination!

Thanks to our in-depth knowledge of the region and our partners, tours completely tailor-made can be designed according to your desires.

Painting-lover? Keen on history? Foodie? Come to discover or rediscover Honfleur, a port like no other!

A few kilometres from Honfleur, discover Beuzeville and its surroundings, a quiet countryside where you will enjoy wide-open spaces and the charm of a rich little-known heritage.

Asking our Groups Sales Department assure you:

- | Free quotations
- | Services of qualified guides who speak several languages
- | Local expertise of interlocutors with an in-depth knowledge of the destination
- | A network of partners for welcoming you during your stay

**Honfleur Tourist Office**

Groups Sales Department

Tel. +33 (0)2 31 89 04 40

groupes@ot-honfleur.fr

[www.ot-honfleur.fr](http://www.ot-honfleur.fr) heading "Groups"





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# OUR SELECTION OF VISITS







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## I DISCOVER HONFLEUR

What if we travel back in time to go back 1.000 years, wouldn't it be crazy? Well, that's what your guide offers you on this tour. A real immersion in the heart of Honfleur, let yourself be told the astonishing history of the city by setting out to discover its emblematic monuments which have retained all their charm of yesteryear.



1:30



Price A (price list below)



## I HONFLEUR SEEN BY ITS PAINTERS

With the advent of open-air painting under natural light, many modern and contemporary artists have come to be inspired by the colours of Honfleur. How to understand their works and their inspirations, if it is not by following in their footsteps?! This is what your guide suggests you retrace through this unique visit.



1:30



Price A (price list below) - 30 people maximum



## I GAME-VISIT IN TEAMS

Do you want to challenge yourself? With this game, you will divide into teams and answer a series of questions and puzzles in the heart of the city. All your senses will be on alert: observation, logic, sense of direction... A more fun way to discover the history of the city and test your knowledge. So, what are you waiting for book!



2:00



Price B (price list below)



PRICE PER GUIDE (1 guide for 30 people maximum)	VISIT IN FRENCH		VISIT IN FOREIGN LANGUAGE	
	Week	Sunday / Public holiday	Week	Sunday / Public holiday
PRICE A	160 €	200 €	180 €	225 €
PRICE B	195 €	243.75 €	235 €	293,75 €



## I FOR SCHOOLS / DISCOVER HONFLEUR

Looking for the perfect class trip? It is in Honfleur, an old city of more than 1.000 years, that your students will be able to deepen their knowledge. Thanks to a real immersion in the past, your guide will invite them to discover the remains of the city, some of which have remained intact after so many eras.



1:30



Price A (price list below)



## I FOR SCHOOLS / GAME-VISIT IN TEAMS

Do you prefer to visit independently? Stroll through the streets and answer a questionnaire. Don't forget to greet your guide for a bonus question and for some assistance if you have orientation concerns. Once the game is over, the guide will answer all your questions. **This is not a guided tour, be sure to provide an adult supervisor per team.**



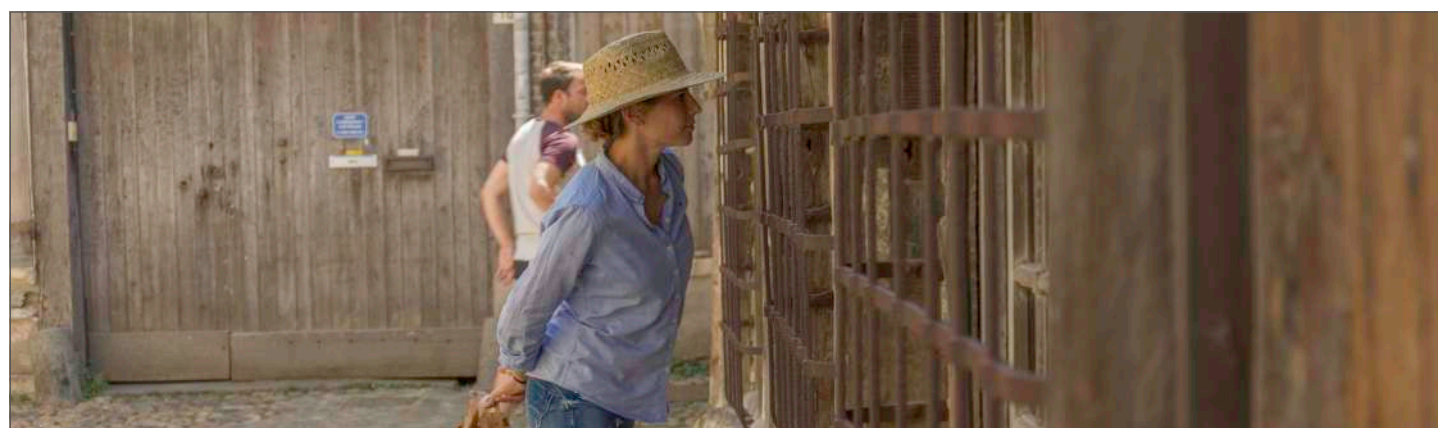
2:00



Price B (price list below)



PRICE PER GUIDE (1 guide for 30 people maximum)	VISIT IN FRENCH	VISIT IN FOREIGN LANGUAGE
	Week	Week
PRICE A	110 €	130 €
PRICE B	180 €	190 €





## I COACH TOUR / THE PLATEAU DE GRÂCE

The Plateau de Grâce is a real place to take your eyes off! With your guide aboard your coach, set off for Equemauville to discover these two unmissable sites, which are the Chapel of Notre Dame de Grâce and Mont Joli. In addition to a splendid view, it is a real sanctuary rich in emotion that you will discover.



1:30



Price A (price list below)



## I COACH TOUR / THE CÔTE FLEURIE

Once aboard your coach, the guide will take you to the Côte Fleurie, this beautiful succession of sandy beaches and charming seaside resorts such as Trouville and Deauville where you will stop over. Your guide will reveal to you on site the wonderful testimony of the popularity of sea bathing with the many villas dating from the end of the 19th century.



3:00



Price B (price list below)



## I COACH TOUR / THE CÔTE D'ALBÂTRE

Unmissable place in Normandy, it is towards Etretat that you will go with your guide aboard your coach. The famous cliffs of Etretat are so majestic that you will soon understand why they inspire artists so much.



4:00



Price C (price list below)



PRICE PER COACH (1 guide per coach)	VISIT IN FRENCH		VISIT IN FOREIGN LANGUAGE	
	Week	Sunday / Public holiday	Week	Sunday / Public holiday
PRICE A	160 €	200 €	180 €	225 €
PRICE B	240 €	300 €	270 €	337.50 €
PRICE C	300 €	375 €	350 €	437.50 €



# LEGENDR

Your digital tourist guide

Discover our beautiful maritime city with virtual reality tours, using the **LEGENDR** application.

- **Route 1** : This walk will immerse you in the heart of the city's history, with unique reconstructions in virtual reality.
- **Route 2** : Incredible discovery in the Lieutenantcy construction site! A chest was found during the work, but no one knows how to open it. Equipped with your smartphone, find the clues in the city and follow the trail of history.

**INFORMATION AND BOOKING**  
[billetterie@ot-honfleur.fr](mailto:billetterie@ot-honfleur.fr)

AVAILABLE IN :   

**At your own pace**

## Self-guided tours

Take the time to stroll while cultivating yourself. Our audio guides allow you an independent stroll through the historic center.

Between two stops, don't hesitate to take advantage of the small shops, art galleries and other café terraces along your route.

Audio guides are available in :





# Honfleur museums in the heart of the arts

**MUSÉES**  
DE HONFLEUR

Information brochure:  
[musee.eugeneboudin@wanadoo.fr](mailto:musee.eugeneboudin@wanadoo.fr)

**Eugene Boudin Museum**  
To the origins of impressionism  
T. 02 31 89 54 00



**Navy museum**  
An immersion in the  
maritime collections  
T. 02 31 89 14 12



**Erik Satie Houses**  
The birthplace of the  
famous composer  
T. 02 31 89 11 11



**Norman Museum of  
ethnography and folk art**  
Immerse yourself in the  
atmosphere of old Honfleur  
T. 02 31 89 14 12



# A GLIMPSE OF HISTORY A TOUCH OF ARCHITECTURE AND A BREATHTAKING VIEW



## OPENING HOURS

Every day except Mondays

July / August → 10am-7pm

From September to July  
→ 10am-1pm | 2pm-6pm

From November to March  
[from Friday afternoon to Sunday]  
→ 10am-1pm | 2pm-6pm

## RECEPTION OF GROUPS



Visit to the Lieutenance exhibition

→ Group of 15 people, departure  
every 15 mn

→ Group of 15 to 30 people,  
booking required

## Privatisation of the Lieutenance

Welcome | Group service → [la lieutenance@ville-honfleur.fr](mailto:la lieutenance@ville-honfleur.fr)

  [la\\_lieutenance\\_honfleur](https://www.instagram.com/la_lieutenance_honfleur)



## Join the rebuilding of William The Conqueror's flagship «La Mora»

- **DISCOVER :**
- The shipyard
- An immersive experience
- The workshops
- An amazing view on the port from the terrace of our café

**INFORMATION & BOOKING :**  
[contact@la-mora.org](mailto:contact@la-mora.org)  
[www.la-mora.org](http://www.la-mora.org)

**OPEN FROM**  
Tuesday to Sunday  
Closed on January



# OUR PARTNERS







<b>LOCAL PRODUCTS</b>	<b>14-17</b>
<b>LEISURE</b>	<b>18-20</b>
<b>RESTAURANTS</b>	<b>21-25</b>
<b>HOTELS</b>	<b>25-29</b>
<b>INCOMING - RECEPTION HALLS</b>	<b>29-31</b>





During the guided tour, you will discover the slow process of transformation of apple into cider and then Calvados. The tasting will take place in a bucolic setting.

In our shop you can also buy vodka (made with cider apples), gin (made from our vodka !), pommeau, cider and whiskies !



Open everyday from mid april to mid november.  
Opentimes : 10am to 12:30pm / 2pm to 6:30pm



calvadosdomainedelapommeraie

**Le Domaine de la Pommeraie - Le Bourg, Gonneville-sur-Honfleur - 02 31 89 20 11**



Created in 1820, Maison Busnel is the oldest of the major Calvados distilleries, located in Corneilles en Auge. In a typical setting of Normandy come and discover a major distillery still in activity.

You will enter into our ageing cellars where our Calvados and Whiskies slowly mature, in oak casks to develop their delicate aromas of wood appreciated by our connoisseurs.

Openingtimes : Everyday

From 10am to 12:30pm / 2pm to 6:30pm

Closed in January and on Mondays and Tuesdays in February and March



maisonbusnel



**Maison Busnel, Route de Lisieux, Corneilles - 02 32 57 38 80**



## LA FABRIQUE À BISCUITS - HONFLEUR



At the base of the Pont de Normandie, we welcome you every day from 10 am to 7 pm. Vast store furnished like the 50's with a view on our laboratory. Production on spot and direct sale of biscuits, spreads, truffles, alcohol. Wide selection of local products. Guided tours by reservation: history of the "Fabrique", manufacture of our biscuits and tasting after the question-and-answer session.



**Every day at 4 pm, our warm and fluffy madeleines fresh from the oven!**

Contact: Anaïs Patin  
Avenue de Normandie, 14600 Honfleur  
Tel. +33 (0)9 62 65 76 16 - [www.lafabriqueabiscuits.fr](http://www.lafabriqueabiscuits.fr)  
Free visit on reservation at +33 (0)7 61 47 40 16

## CALVADOS EXPERIENCE



Described by our visitors as a surprising attraction, Calvados Père Magloire l'Experience traces the history from the apple to the most Norman spirit, Calvados. Explore the captivating scenery, travelling from Norman villages to their orchards and follow the transformation of Normandy apples from distillation to ageing. Extend the experience in our tasting bar where flavours come to life.



**Calvados and cheese tasting (by reservation).**

Route de Trouville, 14130 Pont-l'Évêque  
Tel. +33 (0)2 31 64 30 31 - [www.calvados-experience.com](http://www.calvados-experience.com)  
[contact@calvados-experience.com](mailto:contact@calvados-experience.com) - [commercial@calvados-experience.com](mailto:commercial@calvados-experience.com)  
Formulas from 9.50 € per person (from 20 people) including the 45 minute tour indoor, calvados tasting, aperitifs and / or apple juice

## DOMAINE D'APREVAL



Manoir d'Apreval is a domain specializing in the production of cider, Pommeau and calvados, in keeping with traditions and according to an artisanal and organic method.

Come discover, in this rural setting, our know-how during a guided tour followed by snacks, buffets or games. Visits possible all year in French, English, German and Spanish, by reservation.



**Privatized room.**

Contact: Estelle Chevallier  
15 chemin des Mesliers, 14600 Pennedepie  
Tel. +33 (0)2 31 14 88 24 - [commercial@apreval.com](mailto:commercial@apreval.com) - [www.apreval.com](http://www.apreval.com)  
Several formulas from 4.50 € per person, available on the website

## DOMAINE DES CALVADOS CHRISTIAN DROUIN



Creator of great Calvados for three generations. Distillery located in a typical farm of the Pays d'Auge.

Visiting the Domaine allows you to discover the stages of the production of cider, Pommeau and calvados. Tasting after the tour. The Domaine is open all year round.



**Stroll through our orchards (22 varieties of apples).**

Contact: Anca Stanesco - 1895 route de Trouville (RD 677), 14130 Coudray-Rabut  
Tel. +33 (0)2 31 64 30 05 - [reservation@calvados-drouin.com](mailto:reservation@calvados-drouin.com) - [www.calvados-drouin.com](http://www.calvados-drouin.com)  
Several formulas (Classique, Prestige, Terroir) from 3.90 € per person including the guided tour, tasting of cider, poiré, pommeau and calvados



## LA SPIRITERIE FRANÇAISE - CHÂTEAU DU BREUIL - NORMANDIE



A distillery with unique know-how since 1954, located in the heart of a domain with more than 400 years of history and its Castle from the 16th and 17th century. Discover the manufacturing secrets of exceptional Norman spirits through a selection of guided tours. We rent out a private room for professional events. One of the castle's towers is available to rent, offering 5 bedrooms..



**A magical Light and Show and a Cocktail bar to extend your experience.**

Contact: Service Tourisme

Les Jourdain, 14130 Le Breuil-en-Auge

Tel. +33(0)2 31 65 60 09 - visite@chateau-breuil.fr

6 € per person (from 20 people) - 9 € per person (if less than 20 people)

## LE VILLAGE FROMAGER



Created in 1910, the E. Graindorge Cheese Dairy is located in the heart of Normandy. Since 2004, the Village Fromager has been offering a unique visit: through a corridor of glass-protected galleries, discover the stages of Livarot and Pont-l'Évêque production, Protected Designation of Origin of Normandy, from the time the milk arrives until the cheese is packaged.



**End your visit with a tasting of our Norman PDO cheeses.**

42 rue du Général Leclerc, 14140 Livarot

Tel. +33 (0)2 31 48 20 10 - www.graindorge.fr

Free, video-guided visit + 2 tasting formulas: free collective tasting with collective plates of the 4 Norman PDO cheeses or individual tasting at 4 € per person (from 20 people) with 4 slices of cheese, bread and a glass of cider











# BATEAU AVENTURA

HONFLEUR

DURATION  
1H30

HEADING TO THE BAIE DE SEINE!  
EMBARK ON A BOAT TRIP,  
COMMENTED BY THE CAPTAIN!!

- . LOCK CHAMBER
- . RADAR
- . NATURAL RESERVE
- . NORMANDY BRIDGE
- . PORT 2000



## GROUP 2024:

ADULT: 15€  
CHILDREN UNDER 12yo: 10€  
CHILDREN UNDER 3yo: FREE



196  
SEATS



CASH  
CHEQUE  
TRANSFERT  
CREDIT CARD



BAR



TOILETS

## PRIVATIZATION:

quote on request

## DEPARTURE TIMES 7 DAYS A WEEK:

10:30 / 11:30 / 13:30 / 14:30 / 15:30 / 16:30 \*

\*special request possible



## CONTACT THE CREW

06 14 96 37 95

bateau.aventura@gmail.com

WWW.PROMENADES-EN-MER.COM





## NATUROSPEACE



A magical zoo in the heart of Normandy with its butterflies, birds and tropical plants. Butterfly house located in Honfleur, the Naturospace provides insights into the unsuspected beauty of the life cycle these winged masterpieces are the final stage of. In addition to their undeniable aestheticism, watching the tropical butterflies invites us into an unknown world extremely interesting: the tropics.



The Naturospace offers "discovery expeditions".

Boulevard Charles V, 14600 Honfleur  
Tel. +33 (0)2 31 81 77 00 - [www.naturospace.com](http://www.naturospace.com)  
8,40 € per adult - From 6,30 € per pupil for schools (group rate from 15 people)

## MAB EXPERIENCE - LOISIRS NORMANDIE NEW



Specialist in leisure activities for everyone, LOISIRS NORMANDIE is a must in Normandy ! Whether on land, water or in the air, for a day out with friends, a school trip or a family event, choose the activity that suits you best. In summer and winter, in Normandy at Deauville Aventure and at the Terre d'Auge Lake in Pont-l'Évêque, but also all over France for your corporate events.



Tailor-made programmes to suit the nature of your group.

Chemin de la Performance, Saint Arnoult, 14800 Deauville  
Tel. +33 (0)2 31 88 00 00 - [contact@loisirsnormandie.fr](mailto:contact@loisirsnormandie.fr) (individuals and leisure groups) - [iris@mab-experience.com](mailto:iris@mab-experience.com) (businesses)  
[www.evasion-escapegame-honfleur.com](http://www.evasion-escapegame-honfleur.com)  
Brochure available on request - Prices on request

## NORMANDIE CHALLENGE



Specialist of activities for seminars. We offer you more than 40 activities in a team building spirit, from play or sports activities to the very "intimist" discovery of the Pays d'Auge and the Côte Fleurie.



Special programmes for the 2024 Olympic Games!

Contact: Emmanuel Weiss  
14130 Pont-l'Évêque  
Tel. +33 (0)2 31 65 29 21  
[contact@normandie-challenge.com](mailto:contact@normandie-challenge.com) - [www.normandie-challenge.com](http://www.normandie-challenge.com)  
Customised rates on request

## LA NORMANDIE EN 2 CV



A different Normandy behind the wheel of "2 CV" or Van. Different routes combining discovery of villages, visits and local meetings. The tours are realized in convoy with a touristic leader and a thematic musical programme "2 CV".



From 10 to 110 people in 2 CV and from 8 to 32 people in Van.

Contact: Philippe at +33 (0)6 81 38 73 08 - Charlotte at +33 (0)6 80 92 22 90  
Route de Trouville, 14130 Pont-l'Évêque  
[info@balades-2cv-normandie.com](mailto:info@balades-2cv-normandie.com) - [www.balades-2cv-normandie.com](http://www.balades-2cv-normandie.com)  
Rates on request





## Commented tour in the Seine estuary, from **Honfleur**, with passages under the **Normandy Bridge**

TRANSLATIONS IN: ENGLISH, GERMAN, DUTCH, ITALIAN :



145 seats  
36 seats on the upper deck



1h30



Wheelchair access :  
2 max



Toilets  
on board



Bar

Boat

### "Ville d'Honfleur"

Heated indoor  
Free seating inside or outside  
Upper deck accessible for a panoramic view  
Easy boarding access with pontoon and footbridge.

#### DEPARTURE TIMES\*

09:30am\* - 11:30am -  
2:30pm - 4:30pm - 6:30pm\*

Presentation for boarding 15 minutes before departure  
\*on request for a group of 50 people minimum

#### Group rates

ADULT: 15 €  
CHILDREN: 9 €  
(up to 12 years old  
included)

**GROUP RATES FROM 15 PAYING ADULTS**  
**ONE FREE TICKET FOR EVERY 25 PAYING CUSTOMERS**



Ticketing and boarding 20 meters from  
the drop-off area and 50 meters from  
the parking area.



Details of the tour commented by the  
Captain:

*Crossing the lock chamber - Radar control tower - The  
Seine quays, the commercial port - Normandy Bridge and its  
viaduct  
-View over the Natural Reserve of the Seine estuary  
-View over Le Havre, port 2000 - the coast of Villerville  
-Heights of Honfleur - Butin beach and its lighthouse  
-Pier, "Jardin des Personnalités"*

#### PAYMENT METHODS :

cash, cheque, transfert,  
voucher/administrative order.

Possible to privatize the boat for all your events: seminars, cocktails,  
birthdays, scattering ashes...

Contact the Roney family

Tél : +33 (0)6 71 64 50 46

[contact@promenade-en-bateau-honfleur.fr](mailto:contact@promenade-en-bateau-honfleur.fr)

[www.promenade-en-bateau-honfleur.fr](http://www.promenade-en-bateau-honfleur.fr)



*\*Boating from April to November  
For groups, booking is required.*





## ONCLE SCOTT'S



Unique restaurant in Honfleur, Uncle Scott's invites you to discover its American specialties in a Country festive atmosphere (concerts with bands and dance shows).



**We have a private parking and a coach parking for receiving groups.**

208 cours Jean de Vienne, 14600 Honfleur  
Tel. +33 (0)2 31 81 18 28 - oncle.scotts.honfleur@gmail.com  
Seats: 250 (150 dining room with a mezzanine - 50 covered and heated terrace - 50 outdoor terrace)  
Menus from 18 € - Drinks package on request

## IL PARASOLE



In the heart of Honfleur, in a house dating from the 18th century, Il Parasole welcomes you to discover a tasty homemade Italian cuisine. The inner space offers high ceilings, large mirrors and stone walls. The patio terrace with trees is a real invitation to the Dolce Vita. Accessible for disabled people. English and Italian spoken.



**For business lunches, a fully equipped room to combine work, lunch and conviviality.**

2 rue Haute, 14600 Honfleur  
Tel. +33 (0)2 31 98 94 29 - ilparasolehonfleur2@gmail.com  
Seats: 200 (30 ground floor - 60 floor - 60 patio terrace - 50 seminar)  
Menus from 18.90 € - Drinks package on request

## LES CASCADES



Restaurant, in a Norman ambiance, come and enjoy our seafood specialties or our home cooking. The typical decoration will take you into the restaurant's history.



**In the heart of the city centre, 50 metres away from the Vieux Bassin, behind the Salt Halls.**

19 cours des Fossés, 14600 Honfleur  
Tel. +33 (0)2 31 89 05 83 - info@lescascades.com  
www.lecascadeshotelrestaurant.com  
Seats: 160 in summer - 120 in winter  
Menus from 19 € - Drinks package at 11 €

## L'ALCYONE



Near the port and the Tourist Office, you will discover L'Alcyone, an establishment with atypical decoration and very committed to our beautiful Normandie. Regional products and traditional cuisine, through fresh and local products, worked and processed, you will discover or rediscover flavours of yesteryear.



**Cosy atmosphere, relax and warm.**

8 place de la Porte de Rouen, 14600 Honfleur  
Tel. +33 (0)2 31 89 56 85 - contact@alcyone-honfleur.fr - www.alcyone-honfleur.fr  
Seats: 125 (50 dining room - 25 dining room - 50 covered and heated terrace)  
Menus at 21.50 € - 28.50 € - Drinks package from 7 €





**Les Deux Ponts**  
HONFLEUR

## Your group meal in Honfleur

- Facing the bus stop, the touristic train and the departure boat trip
- Perfect locating, a stone's throw from the emblematic places of the city
- Traditional food, influenced by seafood and a high quality reception



Group menu  
from 22.00€



Drinks package  
from 7.40€



Total capacity  
150 places



20 quai de la quarantaine, 14600 Honfleur



02 31 89 58 23



@restaurantlesdeuxponts@gmail.com



www.lesdeuxponts-honfleur.fr



Les Deux Ponts Honfleur



Lesdeuxponts\_honfleur



## TOURBILLON



Ideally located in the heart of Honfleur, facing the church of St. Catherine, The Tourbillon restaurant offers a chic and gourmet cuisine! Dishes to share, foie gras, truffle and its delicious smell, lobster... here the products are fresh and local! You will be conquered by the decoration of the place, warm and very surprising!



**Possibility of privatization: a lounge of 75 seats and a lounge of 25 seats.**

Place Sainte-Catherine, 14600 Honfleur  
Tel. +33 (0)2 31 14 49 40  
contact@restaurant-honfleur-tourbillon.fr - www.restaurant-honfleur-tourbillon.fr  
Seats: 125 (100 dining room - 25 terrace)  
A la carte - Menus and drinks packages on request

## LE BISTRO DU PORT



Le Bistro du Port, in the heart of the old town and opposite the fishing port, welcomes tourist and business groups. Our friendly surroundings are ideal for all events. Our restaurant offers a wide variety of seasonal menus to meet your needs and budget. Oyster tasting.



**Possibility of bringing the restaurant together with La Grenouille.**

12 quai de la Quarantaine, 14600 Honfleur  
Tel. +33 (0)2 31 14 11 14 - grenouille.honfleur@orange.fr  
Seats: 114 (17 dining room - 97 covered and heated terrace)  
Menus from 21 € (excluding weekends and bank holidays) - Drinks package on request

## LA GRENOUILLE



La Grenouille, in the heart of the old town and opposite the fishing port, welcomes tourist and business groups. Our friendly surroundings are ideal for all events. Our restaurant offers a wide variety of seasonal menus to meet your needs and budget. Accessible for disabled people. A seminar room from 20 to 35 people.



**Possibility of bringing the restaurant together with Le Bistro du Port.**

16 quai de la Quarantaine, 14600 Honfleur  
Tel. +33 (0)2 31 89 04 24 - grenouille.honfleur@orange.fr  
Seats: 107 (30 dining room - 20 dining room - 57 covered and heated terrace)  
Menus from 21 € (excluding weekends and bank holidays) - Drinks package on request

## LE M RESTAURANT



The M restaurant welcomes your groups and seminars in its timeless atmosphere, with its cuisine and its various seasonal menus. The chef will concoct Norman-inspired cuisine based on fresh products.



**Restaurant fully renovated in 2023.**

62 cours Albert Manuel, 14600 Honfleur  
Tel. +33 (0)2 31 89 41 77 - info@lemhotelhonfleur.com - www.lemhotelhonfleur.com  
Seats: 100 (100 dining room)  
Menus from 20 € - Drinks package from 6 €



## COLLECTION SAINT-SIMÉON **NEW**



Within the Saint-Siméon Collection, different restaurants with unique atmospheres welcome you. You will find a luxurious setting in our restaurant "Les Impressionnistes", an open kitchen at La Boucane, a kitchen on the edge of the port in Le Vieux Honfleur or a bucolic setting at the Auberge de la Source.



**Rooms that can be privatized, a dedicated contact person, options possible for different diets.**

20 route Adolphe Marais, 14600 Honfleur  
Tél. +33 (0)2 31 81 78 01 - [contact@collectionsaintsimeon.fr](mailto:contact@collectionsaintsimeon.fr)  
[www.collectionsaintsimeon.com](http://www.collectionsaintsimeon.com) - Seats: 62 (Les Impressionnistes) - 40 (La Boucane) - 36 (Auberge de la Source) - 34 (Le Vieux Honfleur)  
Menus from 42 € to 180 €

## LA CIDRERIE



Come and taste our pancakes in the warm atmosphere of our surprising setting. Discover our numerous and tasty beverages such as poiré, Pommeau and calvados. Closed on January.



**Our original creations such as the "P'tio Punch", the Episcopal, hot cider and hot Pommeau...**

26 place Hamelin, 14600 Honfleur  
Tél. +33 (0)2 31 89 59 85  
[lacidrerie.honfleur@gmail.com](mailto:lacidrerie.honfleur@gmail.com) - [www.creperie-lacidrerie-honfleur.com](http://www.creperie-lacidrerie-honfleur.com)  
Seats: 60 (60 dining room)  
Menus from 18 € - Drinks package on request

## LA BRIQUERIE



Between Honfleur and Deauville, a room with authentic atmosphere and a large fireplace. The Briquerie's restaurant is specialized in hosting groups for more than 30 years: travel agencies, tour operators, associations, administration... Large coach park.



**Dancing dinners, entertainment and shows between 01/10 and 31/03.**

La Briquerie, 14600 Équemauville  
Tél. +33 (0)2 31 89 06 08  
[contact@restaurantlabriquerie.fr](mailto:contact@restaurantlabriquerie.fr) - [www.restaurantlabriquerie.fr](http://www.restaurantlabriquerie.fr)  
Seats: 500 (in a single room)  
Menus from 25 € (coffee and wine included)

## ANTARES & SPA



2 minutes from the Vieux Bassin of Honfleur, restaurant where Local, Freshness and Quality are the keywords of our menus. Only by reservation. Coach parking.



**The panoramic view of the Pont de Normandie.**

Rue Saint-Clair, 14600 La Rivière Saint-Sauveur  
Tél. +33 (0)2 31 89 10 10 - [info@antares-honfleur.com](mailto:info@antares-honfleur.com) - [www.antares-honfleur.com](http://www.antares-honfleur.com)  
Seats: 90 (90 dining room)  
Menus and drinks packages on request



## L'EAU VIVE



In the heart of Nature, in a place with character and history, we welcome you with a smile, in a warm and family atmosphere. L'Eau Vive receives you respecting your schedule and your budget. Situated at 8 minutes from Honfleur, on the road to the estuary along the road to the cottages and the old Abbey of Grestain. Private coach parking.



**Privatized room for 30 people and more.**

40 route de l'Estuaire, 27210 Fatouville-Grestain  
Tel. +33 (0)2 32 57 67 44 - olivierlesaint@wanadoo.fr - www.chambreleauvive.com  
Seats: 60 (60 dining room)  
Menu at 25 € drinks included (1/4 wine and coffee) - 30 € drinks included (a glass of sparkling white wine for dessert)

**NEW**

## LA FERME SAINT-SIMÉON ★★★★★



La Ferme Saint Siméon, cradle of the Impressionist movement, is a magnificent 17th century inn, where rising artists came to be pampered by Mère Toutain. Following their example, this unique place welcomes you to become part of its history.



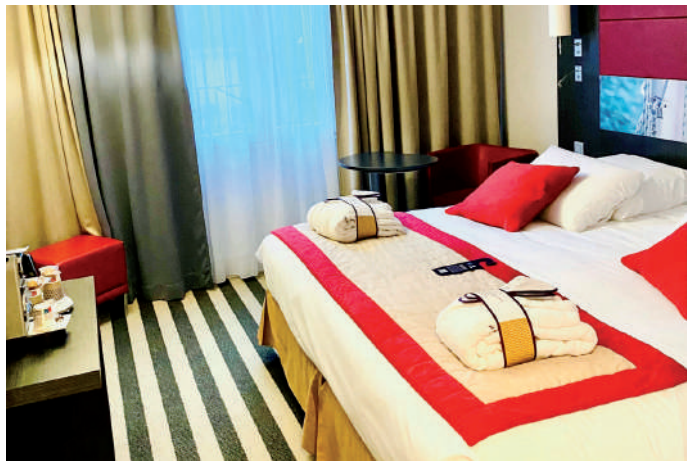
**Three restaurants, privatized meeting rooms and a dedicated contact person throughout your event.**

20 route Adolphe Marais, 14600 Honfleur  
Tél. +33(0)2 31 81 78 00 - events@fermesaintsimeon.fr - fermesaintsimeon.fr  
Rooms: 35 (of which 34 twin beds and 1 PRM)  
Rates on request





## MERCURE ★★★★★



The Mercure hotel is a five-minute walk from the historic centre and its old basin. All rooms are air-conditioned and non-smoking, half with a view of the Pont de Normandie. Paid private car park.



Free Wi-Fi.

MERCURE  
HOTELS  
HONFLEUR

4 rue des Vases, 14600 Honfleur

Tel. +33 (0)2 31 89 50 50 - H0986@accor.com - all.accor.com

Rooms: 56 (including 3 twins et 2 PRM) - Meeting room: from 25 to 40 people  
1/2 double room from 52 € to 87 € - Single room from 90 € to 159 €

## LES MAISONS DE LÉA ★★★★★



In the historic Honfleur, facing the church of St. Catherine, Les Maisons de Léa, a member of Radisson Individuals, offer several elegant and warm rooms and suites, located in a magnificent 16th century house. Its idyllic location stands for romance and relaxation.



Our THALGO spa to make your stay even more magic.

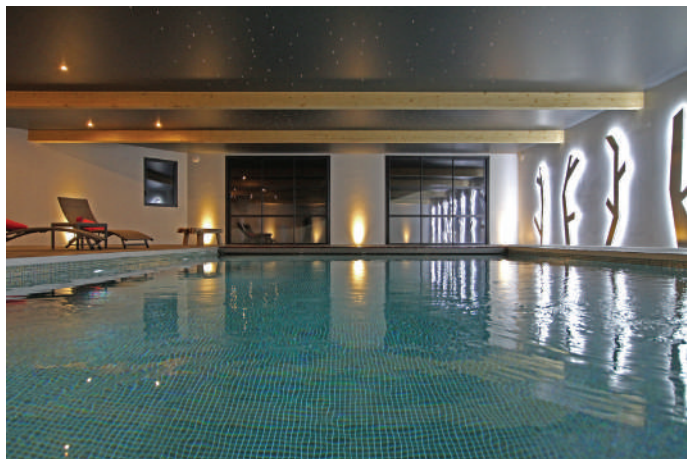
Place Sainte-Catherine, 14600 Honfleur

Tel. +33 (0)2 31 14 49 49 - info.lesmaisonsdelea@radissonindividuals.com

www.lesmaisonsdelea.com

Rooms : 43 (of which 27 twinables) - Meeting rooms: 65 - 25 - 25 people  
Room from 155 € to 780 €

## LE M HÔTEL HONFLEUR ★★★★★



Close to the port and the town centre, hotel offering every comfort with traditional charm. You will be seduced by the elegance of our spa, an area totally dedicated to well-being with heated indoor pool, sauna, steam room accessible to all our customers with no extra charge. Half-board, business stopovers.



Private coach parking.

62 cours Albert Manuel, 14600 Honfleur

Tel. +33 (0)2 31 89 41 77 - info@lemhotelhonfleur.com - www.lemhotelhonfleur.com

Rooms: 50 (33 doubles - 15 twins - 2 PRM) - Meeting room: 50 people

1/2 double room from 40 € to 66 € - Single room from 72 € - Half board from 20 € to 46 €

## TULIP INN ★★★★★ **NEW**



Enjoy the art and the sweetness of life in Honfleur by staying in our tourism residence, a ten-minute walk from the Vieux Bassin. The residence also offers a wellness area consisting of an indoor heated swimming pool and a sauna. Free wifi connection.



car park, indoor swimming pool.

Rond-point du Port, Cours Jean de Vienne, 14600 Honfleur

Tél. +33 (0)2 31 81 14 14 - info@tulipinnhonfleur.com -

hotel-residence-honfleur.com

42 accommodations from the bedroom to the 2-room apartment

Rates: from €40 per person for double rooms and from €70 for singles



## HÔTEL DU DAUPHIN ★★★



In the heart of the historic district of Honfleur, our hotel extends over 3 17th century houses (hotel and apartment). You will also like our fitness room, sauna, massages, tea room and free Wi-Fi.



**Our seminar room which can accommodate up to 12 people (training, coworking, coaching, etc.).**

10 place Pierre Berthelot  
Tel. +33 (0)2 31 89 15 53 - info@hotel-du-dauphin.com - www.hotel-du-dauphin.com  
instagram: hoteldudauphin14 - facebook: Hôtel Du Dauphin  
Accommodations: 37 (13 doubles - 17 twins - 6 appartements - 1 house)  
1/2 double room from 49 € to 120 € - Single room from 85 € to 140 €

## BEST WESTERN LE CHEVAL BLANC ★★★



Exceptional Location - 35 air-conditioned rooms with breath-taking view of Honfleur harbour. Hammam with unlimited access and massages. Elevator, Charming hotel in the heart of the city. Free Wi-Fi.



**Bus stops right next to the hotel.**



2 quai des Passagers, 14600 Honfleur  
Tel. +33 (0)2 31 81 65 00 - info@hotel-honfleur.com - www.hotel-honfleur.com  
Rooms: 35 - Meeting room: 40 people  
Single room from 89 € - Double or twin room from 115 € - Half board possible

## ANTARES & SPA ★★★



It will only take you 2 minutes to drive from our hotel to the Vieux Bassin of Honfleur or to the Pont de Normandie. Wellness area with indoor heated swimming pool around 29 degrees, sauna, hammam, massages. Bar, cosy lounge and terrace for friendly common areas.



**Private car and coach park with charging stations for electric vehicles.**

Rue Saint-Clair, 14600 La Rivière Saint-Sauveur  
Tel. +33 (0)2 31 89 10 10 - info@antares-honfleur.com - www.antares-honfleur.com  
Rooms: 78  
Rates on request

## RÉSIDENCE DU PARC GOÉLIA ★★★ **NEW**



Just 3 kilometres from Honfleur, the Résidence du Parc offers apartments with fully equipped kitchenettes. Most apartments have a balcony or a ground garden with garden furniture.



**Wellness area and outdoor swimming pools open from April to September. Free enclosed outdoor parking, bike storage, luggage storage and seminar room / breakfast room.**

491 route du Château de Prêreville, 14600 Gonneville-sur-Honfleur  
Tél. +33 (0)2 31 88 85 32 - groupe@goelia.com  
Accommodations: 86  
Seminar or group offers on request



# An idyllic location for a professional or private event

FULLY PRIVATIZE LOCATIONS NEAR HONFLEUR

**27 BEDROOMS & SUITES - BUSINESS ROOMS - GARANCIA'S SPA  
SWIMMING POOL - APPLE ORCHARDS- SEA VIEW**



Discover our unique place  
& our gift vouchers on  
our website



LES JARDINS DE COPPÉLIA  
478 Route du Bois du Breuil  
14600 Pennedepie  
(+33) 9 85 60 25 00







# *Le Manoir Néo Normand*



Come and recharge your batteries at the *Manoir Néo Normand* located 5 minutes drive from the A13 exit of the Tancarville Bridge. You will be seduced by the view of the Seine estuary, the Tancarville Bridge and the Risle valley, which you will be able to admire, among other things, from the benches of our beautiful flowered garden.

For your private and professional events, the *Manoir Néo Normand* offers its reception rooms with country charm (stone walls, marble floors, oak beams, large fireplaces and an old bar) with an architecture dating from 1831. The place is also equipped with a large catering room, a petanque court and a playground for children.

Private car park with 50 spaces and coach parking nearby.

The little extra : proposal of events with turnkey meals.

Le Manoir Néo Normand 1, route du Village 27680 SAINT SAMSON DE LA ROQUE

Phone number : 06.78.73.34.03

[alysse.evenements@gmail.com](mailto:alysse.evenements@gmail.com) / [www.manoir-neo-normand.fr](http://www.manoir-neo-normand.fr)

Guests : 150 people maximum with dance floor / Sleeping capacity for 18 people maximum (2 renovated lodgings with all comfort on site, breakfast possible)



**-30%  
minimum  
toute l'année\***  
*30% minimum  
all year round\**

# L'ESCALE SHOPPING DE NORMANDIE\*

Ouvert  
**7J/7**  
OPEN 7 DAYS A WEEK

Service de  
**DÉTAXE**  
TAX FREE SHOPPING

Stationnement bus et parking  
**GRATUITS**  
FREE BUS AND CAR PARK

\* Dans les boutiques participantes  
IN PARTICIPATING STORES

## 80 MARQUES DESTOCKÉES

**Levi's®**

*Galerias  
lafayette*  
L'OUTLET

**GUESS**

**O'NEILL**

  
**HONFLEUR**  
Normandy Outlet

CHAMPS-ÉLYSÉES - CAEN - 14055 - MATADOR



## HONFLEUR TRAITEUR



Our label "Traiteur de France", our certification ISO 20121 and our European agreement guarantee our professionalism to organize the most varied and prestigious business or private events. Remaining etched in your memory and that of your guests is our only goal, we are and will remain the Ambassadors of taste!



**Our strong experience in Normandy.**

Zone d'Activité du Plateau, 14600 Honfleur  
Tel. +33 (0)2 31 14 59 70 - [contact@honfleur-traiteur.com](mailto:contact@honfleur-traiteur.com) - [www.honfleur-traiteur.com](http://www.honfleur-traiteur.com)

## I RECEPTION HALLS

### HONFLEUR

The city of Honfleur has several halls available to host your events, seminars and receptions :

**Greniers à Sel** (Grand Grenier = 300 people / Petit Grenier = 300 people)

Benoît Nicolle - tél. +33 (0)6 07 71 65 89

**Cinéma Henri Jeanson**

Christelle Legros - tél. +33 (0)2 31 80 88 27

[clegros@ville-honfleur.fr](mailto:clegros@ville-honfleur.fr)

**Salle des Associations** (100 people)

**Salle des Fêtes** (300 people)

**Salle Carnot** (150 people)

Cultural Department Municipality of Honfleur - tél. +33 (0)2 31 81 88 36 - [spectaclesetmanifestations@ville-honfleur.fr](mailto:spectaclesetmanifestations@ville-honfleur.fr)

### ABLON

**Salle Champlain** (90 people)

Town hall - tél. +33 (0)2 31 98 76 04 - [ablon@orange.fr](mailto:ablon@orange.fr)

### BERVILLE-SUR-MER

**Foyer Rural** (150 people)

**La Grange** (150 people)

Town hall - tél. +33 (0)2 32 57 61 92

[mairie-berville-sur-mer@wanadoo.fr](mailto:mairie-berville-sur-mer@wanadoo.fr)

### BEUZEVILLE

**La Cidrerie** (138 people) - [lacidrerie@beuzeville.fr](mailto:lacidrerie@beuzeville.fr)

**Halle au Blé** (120 people)

**Salle Guy Marest** (50 people)

Town hall - tél. +33 (0)2 32 57 70 40 - [jmesnil@beuzeville.fr](mailto:jmesnil@beuzeville.fr)

### BOULLEVILLE

**Salle polyvalente** (120 people)

**Salle des sports** (100 people - for vins d'honneur only)

Town hall - tél. +33 (0)2 32 56 63 55 - [mairie.boulleville@gmail.com](mailto:mairie.boulleville@gmail.com)

### CONTEVILLE

**Salle Rever** (90 people)

Town hall - tél. +33 (0)2 32 57 60 12 - [mairie@conteville27.fr](mailto:mairie@conteville27.fr)

**Foyer Saint-Georges** (75 people)

Mrs Hanoy - tél. +33 (0)2 32 57 67 67 / 06 12 33 06 07 - [hanoyjyv@gmail.com](mailto:hanoyjyv@gmail.com)

### ÉQUEMAUVILLE

**Salle Pierre et Henri Jeanson** (150 people)

Town hall - tél. +33 (0)2 31 89 03 19 - [contact@mairie-equemauville.com](mailto:contact@mairie-equemauville.com)

### FATOUVILLE-GRESTAIN

**Salle du Pré d'Auge** (150 people)

Town hall - tél. +33 (0)2 32 57 61 31 - [mairiefatouville-grestain@wanadoo.fr](mailto:mairiefatouville-grestain@wanadoo.fr)

### FIQUEFLEUR-ÉQUAINVILLE

**Salle Polyvalente** (100 people)

Mr Hébert - tél. +33 (0)2 32 57 61 02 - [fiquefleur.mairie@orange.fr](mailto:fiquefleur.mairie@orange.fr)

### FOULBEC

**Maison du Village** (80 people)

Town hall - tél. +33 (0)2 32 57 60 67 - [foulbec.mairie@wanadoo.fr](mailto:foulbec.mairie@wanadoo.fr)

### GENNEVILLE

**Salle Polyvalente** (100 people)

Town hall - tél. +33 (0)2 31 98 74 38 - [mairie.genneville@wanadoo.fr](mailto:mairie.genneville@wanadoo.fr)

### GONNEVILLE-SUR-HONFLEUR

**Salle Polyvalente** (200 people)

Town hall - tél. +33 (0)2 31 89 07 93

[contact@mairie-gonnevillesurhonfleur.fr](mailto:contact@mairie-gonnevillesurhonfleur.fr)

### LA RIVIÈRE-SAINT-SAUVEUR

**Grande Salle** (200 people standing / 150 people seated)

**Petite Salle** (80 people standing / 40 people seated)

Town hall - tél. +33 (0)2 31 98 70 06 - [secretariat@larivieresaintsauveur.fr](mailto:secretariat@larivieresaintsauveur.fr)

### LE THEIL-EN-AUGE

**Salle Polyvalente** (70 people)

Town hall - tél. +33 (0)2 31 89 44 10 - [mairie38@nordnet.fr](mailto:mairie38@nordnet.fr)

### MANNEVILLE-LA-RAOULT

**Salle Polyvalente** (90 people)

Mrs Dupressoir - tél. +33 (0)2 32 57 72 22

[mairiemannevillelaraoult@hotmail.com](mailto:mairiemannevillelaraoult@hotmail.com)

### SAINT-MACLOU

**Salle Communale** (70 people)

Town hall - tél. +33 (0)2 32 56 63 48 - [mairie.saintmaclou@wanadoo.fr](mailto:mairie.saintmaclou@wanadoo.fr)



A man with short brown hair and a beard, wearing a blue polo shirt with a name tag, is sitting at a desk in an office. He is looking at a computer monitor. The desk has several other monitors, some showing maps or data. There are also some papers and a small potted plant on the desk. The background is slightly blurred, showing office shelves and a red curtain.

# PRACTICAL INFORMATION

**CITY MAP**

**33**

**SALES CONDITIONS**

**34-36**



As a protected site, Honfleur regulates the parking and bus traffic conditions.

### Circulation in Honfleur

Any request for authorization of circulation in the city center of Honfleur will have to be addressed beforehand at the Town hall of Honfleur by telephone at +33 (0)2 31 81 88 03 or to [autorisations.voirie@ville-honfleur.fr](mailto:autorisations.voirie@ville-honfleur.fr) according to the following schedule:

- from 16/09 to 31/01 no municipal authorization is needed
- from 01/02 to 14/06 a municipal authorization is mandatory on weekends and public holidays
- from 15/06 to 15/09 a municipal authorization is compulsory every day

### Parking in Honfleur

A drop-off area (**Quai Tostain**) and a reserved and mandatory parking (**Quai Nord**) are at your disposal for free (see map below).

### Parking in Beuzeville

A reserved and obligatory parking is at your disposal for free behind the library.

For more information, contact the Bureau of Tourist Information of Beuzeville at +33 (0)2 32 57 72 10.





**Article 1 : Designation of the seller:** the Honfleur Community Tourist Office, authorized under articles R211-3 to R211-11 of Decree n° 2017-1871 of December 29, 2017 taken for the application of ordinance n° 2017-1717 of December 20, 2017 transposing Directive (EU) 2015/2302 of the European Parliament and of the Council of November 25, 2015 on package travel and related travel services, ensures the reservation and sale of all types services, leisure and hospitality of general interest in its area of influence. It facilitates the process for the public by offering them a choice of many services and ensuring a fast and secure reservation.

Honfleur Community Tourist Office; Public industrial and commercial establishment registered under SIRET number: 440 669 067 000 17 and whose head office is located at Quai Lepaulmier 14600 Honfleur.

Phone: +33(0)2.31.89.23.30

Email address: groupes@ot-honfleur.fr

Representative: Mr RADANOVIC Jérôme in his capacity as director.

APE code: 7990 Z.

Certificate of Registration IM014190005.

Financial Guarantee: APST located 15, avenue Carnot 75017 PARIS - telephone number: 033(0)1 44 09 25 35.

Professional liability insurer: MMA IARD located 14, boulevard Marie et Alexandre Oyon 72030 LE MANS CEDEX 9

Hereinafter referred to as "the seller" or "the Tourist Office"

**Article 2 : Content and scope:** The purpose of these general conditions is to define the rights and obligations of the parties in the context of the marketing by the Tourist Office of tourist services provided directly by it or by partner service providers, intended for persons having the status of consumers or non-professionals within the meaning of the Consumer Code or of travellers within the meaning of the Tourism Code and having the legal capacity to contract (hereinafter referred to as "the Client(s)"). They apply as of right to all services sold or offered for sale by the Tourist Office and for sales made through all distribution and marketing channels. Any order or purchase implies unreserved acceptance of these general conditions of sale which prevail over all other conditions, except for those which have been expressly accepted by the seller and appear on the reservation contract.

**Article 3: Pre-contractual information:** The Customer acknowledges having had communication, prior to placing his order and / or concluding the contract, in a readable and understandable manner, of these general and special conditions of sale and of all the information listed in article L 221-5 of the Consumer Code as well as Article R. 211-4 of the Tourism Code.

The Customer further acknowledges having received the form taken in application of the decree of March 1, 2018 "setting the model information form for the sale of trips and stays".

	TERMS OF SALES - TOURIST PACKAGES	TERMS OF SALES - GUIDED TOURS
<b>Article 4 – Rates:</b>	<p>Prices are published in EURO including tax, per person or as a package, and are calculated according to the number of participants.</p> <p><b>These prices include the elements indicated in the contract.</b></p> <p>These prices do not include: delivery, on-site transport unless otherwise specified, accommodation, personal expenses or extras. They are subject to change in the event of economic fluctuations.</p>	<p>The prices correspond to the guide's service and include departure and return to Honfleur.</p> <p>They do not include: overtime, travel expenses for meetings outside Honfleur or the guide's meal.</p> <p><b>Overtimes:</b></p> <p>The tourist office reserves the right to invoice any overruns not provided for in the initial reservation according to the following bases:</p> <ul style="list-style-type: none"> <li>- 50 € for an additional hour in French, valid from Monday to Saturday,</li> <li>- 60 € for an additional hour in a foreign language, valid from Monday to Saturday,</li> <li>- 70 € for an additional hour in a bilingual language, valid on Sundays and public holidays.</li> </ul> <p>The above rates are increased by 25% on Sundays and bank holidays</p> <p><b>Guide travel costs:</b></p> <p>If the departure and / or return is outside Honfleur or Beuzeville, travel costs per km according to the scale in force and any toll costs will be invoiced.</p> <p>Beyond a 15-minute journey, the Tourist Office reserves the right to invoice the travel time in hour (s) of additional visit (s) as compensation to the guide.</p> <p><b>Guide's meal:</b></p> <p>For reservations requiring the presence of the guide for the full day, compensation according to the scale in force, will be charged for the guide's meal if it is not taken with the group.</p>
<b>Article 5 – Reservation:</b>	<p>Any reservation request must be made in writing to the Groups Department, mentioning the following information:</p> <ul style="list-style-type: none"> <li>- desired date of stay and departure times for each service,</li> <li>- number of participants,</li> <li>- postal address to which the invoice (s) must be sent</li> <li>- SIRET or RNA / RNE number of the referring structure,</li> <li>- name and first name of the group manager,</li> <li>- a mobile phone number to be reached on site on the day of the stay.</li> </ul> <p>The seller reserves the right not to respond to a request for a stay to be scheduled within 15 days minimum, deeming the time limit too short for the organization.</p> <p>The reservation becomes firm by sending a dated and signed reservation contract accompanied by a deposit payment of 30% of the total amount of the service.</p> <p>These can be sent by email to <a href="mailto:groupe@ot-honfleur.fr">groupe@ot-honfleur.fr</a> or by post to "Office de Tourisme de Honfleur – Service Groupes - Quai Lepaulmier BP20070 14602 Honfleur Cedex".</p> <p>Payment must be made in EURO by check or transfer to the attention of the Public Treasury of Honfleur.</p>	<p>The reservation becomes firm by sending a reservation voucher dated and signed only one month before the date of the visit.</p> <p>No deposit must be paid upstream, only payment upon receipt of post-visit invoice will be requested.</p> <p>Any reservation can only be made depending on the availability of guides and service providers and weather conditions for outdoor and navigation activities.</p>
<b>Article 6 – Payment:</b>	<p>No payment will be accepted on site at the Tourist Office.</p> <p>An invoice for the balance of the agreed service and remaining due will be sent to you by our services and must be paid 30 days before the date of service.</p> <p>If unscheduled services are added to the service, they will be paid for directly on site by the traveller.</p> <p><b>Late booking:</b> In the event of a booking less than 30 days before the start of the service, the full payment is required upon signing the contract.</p>	<p>An invoice for the agreed service will be sent to you by our services <b>after your stay</b>.</p>



<b>Article 7 – Voucher:</b>	<p>Upon receipt of the signed contract and full payment for the service, the Tourist Office will send the vouchers to each service provider within the 15 days preceding the service.</p> <p>These vouchers will mention the date, time, nature of the service, the number of people for which it is valid as well as the contact details of each service provider.</p>	<p>On receipt of the signed contract, the Tourist Office will send the voucher (s) to be delivered signed on site to the guide or to the representative of the Groups Department who will welcome the group on arrival.</p>
<b>Article 8 – Waiting:</b>	<p>The traveller must present himself on the specified day at the times mentioned on the contract, the voucher or the acknowledgment of receipt.</p> <p>In the event of a delay, the traveller must notify the service provider (s) whose address and telephone number appear on the voucher.</p> <p>Services not consumed, due to a delay or interruption of the trip will remain due and may not give rise to any refund.</p>	<p>The guide's duty time begins at the reserved time.</p> <p>Any delay corresponds to a waiting time for the guide which will be deducted from his or her duty time.</p> <p>If the wait is extended beyond one hour, and without warning, the appointment is considered cancelled.</p> <p>Invoicing nevertheless remains effective in its entirety.</p>
<b>Article 9 – Cancellation by the customer:</b>	<p>The Customer has the possibility to terminate the contract at any time before the start of the services. For this cancellation to be valid, it must be notified in writing to the Tourist Office.</p> <p>The refund of the sums paid will be made after deduction of the amounts (cancellation fees) specified below as deductions depending on the date of cancellation compared to the date of the service.</p> <p>From 30 to 15 days before the start of the services: 30%</p> <p>From 14 to 7 days before the start of the services: 60%</p> <p>From 7 to 0 days before the start of the services: 100%</p> <p>These cancellation fees will not be due if the contract is terminated because of exceptional and unavoidable circumstances occurring at or in the immediate vicinity of the place of destination and having significant consequences for the performance of the contract.</p> <p>In this case, the Tourist Office will refund the full amount of the payments made, without however resulting in additional compensation.</p>	<p>Any visit cancelled in writing less than 48 hours before the service will be invoiced in full.</p> <p>These cancellation fees will not be due if the contract is terminated because of exceptional and unavoidable circumstances occurring at or in the immediate vicinity of the place of destination and having significant consequences for the performance of the contract.</p> <p>In this case, the Tourist Office will not collect the amounts due, nor any other additional compensation.</p>
<b>Article 10 – Cancellation due to the Tourist Office:</b>	<p>The Tourist Office has the possibility to terminate the contract at any time, before the start of the service.</p> <p>The Customer will be entitled to additional compensation, which corresponds to that which the Tourist Office would have had to bear if the termination of the contract had occurred because of the Customer, within the framework of Article 9 of these general conditions of sale.</p> <p>However, the Tourist Office will not be liable for any additional compensation, if the termination of the contract occurs in the following two cases:</p> <p>1) The number of people registered for the trip or stay is less than the minimum number indicated in the contract. In this case, the Tourist Office notifies the Customer by email or letter of the termination of the contract within the time limit set by the contract, according to the following schedule</p> <ul style="list-style-type: none"> <li>- twenty days before the start of the trip or stay in the case of trips lasting more than six days.</li> <li>- seven days before the start of the trip or stay in the case of trips lasting from two to six days.</li> <li>- forty-eight hours before the start of the trip or stay in the case of trips lasting no more than two days.</li> </ul> <p>2) The Tourist Office is prevented from performing the contract due to exceptional and unavoidable circumstances. In this case, the Tourist Office notifies the traveller by email or in writing of the termination of the contract as soon as possible before the start of the trip or stay.</p>	
<b>Article 11 – Changing the number of participants:</b>	<p>If the number of participants present on the day of the service is less than that reserved, no refund will be granted if the Tourist Office has not been informed in writing at least 10 clear days before the date of the service reserved.</p> <p>Otherwise, the number of people specified on the contract will be billed. Any increase in the number of participants not provided for in the contract will result in an extra to be paid directly to the service provider.</p>	<p>The modification of the number of participants may give rise to a change in pricing according to our applied rates.</p> <p>The number of participants or guide communicated 48 hours before the visit will be that invoiced in accordance with the booking form.</p>
<b>Article 12 – Editing an item due to the Tourist Office:</b>	<p>The Tourist Office has the possibility of unilaterally modifying the clauses of the Contract after its conclusion and before the start of the tourist service, without the Customer being able to oppose it, provided that the modification is minor, and that the Customer is informed as quickly as possible in a clear, understandable and visible manner on a durable medium.</p> <p>If the Tourist Office is forced to unilaterally modify one of the main characteristics of the contract within the meaning of Article R. 211-4 of the Tourism Code, that it cannot meet the specific requirements agreed with the Customer, or in the event that of a price increase of more than 8%, he informs the Customer as soon as possible, in a clear, understandable and visible manner, on a lasting basis: of the proposed changes and, if applicable, their repercussions on the price of the trip or stay; the reasonable time within which the Customer must communicate the decision he takes to the Tourist Office; the consequences of the traveller's failure to respond within the time limit; if applicable, the other service offered, as well as its price.</p> <p>When changes to the contract or the substitute service cause a drop in the quality of the trip or stay or its cost, the traveller is entitled to an appropriate price reduction.</p> <p>If the contract is terminated and the Client does not accept any other service, the Tourist Office will refund all payments made by him or on his behalf as soon as possible, and no later than fourteen days after termination. of the contract.</p>	<p>For all our visits, if one of the sites or point of passage of the circuit is not accessible on the day of your visit (exceptional closure, privatization, exhibition, works ...), we reserve the right to modify everything or part of the circuit.</p> <p>These modifications will not give rise to any refund.</p>



<b>Article 13 – Editing an item due to the Client:</b>	<p>In the event of interruption of the service by the traveller, no refund will be made for services not consumed, unless the reason is covered by the traveller's cancellation insurance. Any stay shortened or not consumed by the customer or started late by the customer will not give the right to any refund. The Tourist Office cannot be held liable:</p> <ul style="list-style-type: none"> <li>- any service purchased by the customer other than that invoiced by the Tourist Office.</li> <li>- any modification of the services at the initiative of the client.</li> </ul> <p><b><u>Any modification must be expressly accepted in writing by the Tourist Office to be considered.</u></b></p>	
<b>Article 14 – Schools:</b>		Students remain under the authority and responsibility of teachers and guides throughout the visit. For team visits (Game-Visit, Honfleur in pictures), be sure to provide an adult supervisor per team.
<b>Article 15 – Game-Visit:</b>		<p>This tour is not a guided tour. The participants, divided into teams, must answer the questionnaire that will have been given to them, in complete autonomy in the city.</p> <p>Someone will be posted at a specific point to direct the teams.</p> <p>He will make the correction at the end of the visit with all the teams. He will then be able to answer participants' questions and give them further explanations.</p>
<b>Article 16 – Luggages et bags:</b>	The regulations in force and the configuration of the Tourist Office do not allow it to store your personal effects (bags, luggage, etc.) during your stay in Honfleur.	

**Article 17 - Damages:** the traveller is responsible for all damage caused by him. The traveller is invited to check that he has all the necessary insurance covering him during his trip or stay.

**Article 18 - Insurances :** The Honfleur Community Tourist Office has taken out insurance to cover the consequences of Professional Civil Liability that it may incur with MMA IARD whose head office is located: 14 Boulevard Marie et Alexandre Oyon, 72030 LE MANS CEDEX 9 The guarantees covered are all damage combined including consequential bodily injury and non-material damage, consequential material and non-material damage, liability due to theft, damage to entrusted property, non-consequential non-material damage, accidental damage to the environment, liability to the with regard to members of the executive body (civil liability after delivery, civil liability insurance for persons carrying out activities relating to the organization and sale of trips and stays, legal remedies and criminal defense are also covered).

**Article 19 - Responsibility:** The Honfleur Community Tourist Office is responsible under the terms of article L 211-16 of the Tourism Code which stipulates: The professional who sells a tourist package mentioned in 1° of I of article L. 211-1 is fully responsible for the performance of the services provided for in this contract, whether these services are performed by itself or by other travel service providers, without prejudice to its right of recourse against them. However, the professional can be exonerated from all or part of his liability by providing proof that the damage is attributable either to the traveller or to a third party outside the provision of the travel services included in the contract and is of an unforeseeable or unavoidable nature. or in exceptional and unavoidable circumstances.

**Article 20 – Exceptional and unavoidable circumstances:** Any event which creates a situation beyond the control of both the professional and the traveller and the consequences of which could not have been avoided even if all measures had been taken thus preventing the performance under normal conditions of their obligations, are considered as causes of exemption from the obligations of the parties and entail their suspension.

The party invoking the circumstances referred to above must immediately notify the other party of their occurrence, as well as of their disappearance.

The parties will come together to examine the impact of the event and agree on the conditions under which the execution of the contract will be continued. If the force majeure event lasts longer than three months, the injured party may terminate these general conditions.

**Article 21 – Accessibility:** Despite our best efforts, some services are not accessible to people with reduced mobility, in particular sea trips, 2CV rides or even access to the cliffs of Etretat for example. We invite you to inquire in the event of movement difficulties.

**Article 22 – Assignment of the contract:** The Customer has the possibility of assigning his contract to an assignee who fulfils the same conditions as him for making the trip or the stay, if this contract has not produced any effect.

The Customer can only assign his contract on the condition of informing the Tourist Office of his decision by any means allowing an acknowledgment of receipt to be obtained no later than seven days before the start of the trip. This transfer is under no circumstances subject to prior authorization from the organizer or retailer.

The assigning customer and the assignee are jointly responsible for the payment of the balance of the price and any additional costs that the assignment could generate.

**Article 23 – Protection of personal data:** As part of its activity, the Tourist Office implements and operates the processing of personal data relating to customers. As such, the Tourist Office collects the following personal data: name, first name, postal address, email address, telephone number, SIRET or RNE / RNA number, particularities noted in the contract, terms of payment. The information collected is subject to computer processing intended for contractual execution, file management for reservations, invoicing and the development of statistics from the Community Tourist Office of Honfleur on the basis of the consent of the customer. The recipients of the data are the Group Service of the Honfleur Community Tourist Office, the service providers who make up the stay as well as the Honfleur Public Treasury. Personal data concerning your reservation file will be treated confidentially. They will be kept until the closure of your file and will then be archived for a maximum period of 10 years. The personal data relating to the Customer's bank card are kept exclusively for the period necessary for the completion of the transaction. The Tourist Office implements organizational, technical, software and physical measures in digital security to protect personal data against alteration, destruction and unauthorized access. However, it should be noted that the Internet is not a completely secure environment, and the Tourist Office cannot guarantee the security of the transmission or storage of information on the Internet. The Tourist Office has formalized the rights and obligations of Customers with regard to the processing of their personal data in a document called the Privacy Policy or GDPR, accessible at the following address: <https://www.ot-honfleur.fr/politique-de-confidentialite/> and on request from the Tourist Office.

In application of the regulations applicable to personal data, each user has the right to query, access, modify, oppose and rectify, for legitimate reasons, the collection and processing. of their personal data. It is possible to request that this data be rectified, completed, clarified, updated or deleted. These rights can be exercised by writing an email to the following address: [rgpd@cdg14.fr](mailto:rgpd@cdg14.fr) by attaching a copy of your identity document to your request.

At any time, the Customer can lodge a complaint with the CNIL according to the terms indicated on its website (<https://www.cnil.fr>).

**Article 24 - Complaints:** Any complaint relating to non-performance or improper performance of the contract must be addressed to the Honfleur Community Tourist Office within a reasonable time, by registered letter with acknowledgment of receipt.

**Article 25 – Litigation:** These general conditions are subject to the application of French law. This is the case for the substantive rules as for the rules of form. The Client may have recourse to conventional mediation, to the Consumer Mediation Commission or to existing sectoral mediation bodies, or to any alternative dispute resolution method (conciliation, for example) in the event of a dispute.

The Customer can thus refer to the Tourism and Travel Mediator on the following site: <https://www.mtv.travel/> or by post to MTV Mediation tourisme voyage, BP 80 303 - 75 823 Paris Cedex 17. If the response provided by the Tourist Office to the customer on his complaint is deemed insufficient or remains unanswered after 60 days.

In the event that the service has been purchased online by the Customer, the latter is informed that he has the option, in accordance with Article 14.1 of Regulation (EU) No. 524/2013 of the European Parliament and of the Council of 21 May 2013, to file a complaint and select a dispute resolution body on the following website: <https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show&lng=FR>.

**Article 26 – Linked travel service:** If, after choosing a travel service and paying for it, you book additional travel services for your trip or holiday stay through the Tourist Office, you will NOT benefit from the rights applicable to packages at the under Directive (EU) 2015/2302 and Article L.211-2 of the Tourism Code.

However, if you book additional travel services during the same visit or contact with the Tourist Office, the travel services will form part of a linked travel arrangement.

In this case, the Tourist Office has, as required by European Union law, protection to reimburse the sums that you have paid to it for services that were not performed due to its insolvency.

The Tourist Office has taken out insolvency protection with APST, located 15, avenue Carnot 75017 PARIS. Travelers can contact this entity if travel services are refused to them due to the insolvency of the Tourist Office.

Note: this insolvency protection does not apply to contracts concluded with parties other than the Tourist Office which can be performed despite the insolvency of the Tourist Office. [https://www.legifrance.gouv.fr/affichCodeArticle.do;jsessionid=B6B56671A51841699A8FB7B4B5EB08A2.tplgfr21s\\_1?idArticle=LEGIARTI000036242695&cidTexte=LEGITEXT000006074073&categorieLien=id&dateTexte=20180701](https://www.legifrance.gouv.fr/affichCodeArticle.do;jsessionid=B6B56671A51841699A8FB7B4B5EB08A2.tplgfr21s_1?idArticle=LEGIARTI000036242695&cidTexte=LEGITEXT000006074073&categorieLien=id&dateTexte=20180701)





# Privatization / Events

Cocktail party - Reception - Seminar



**BATEAU AVENTURA**  
2 QUAI DES PASSAGERS  
14600 HONFLEUR  
**06 14 96 37 95**  
bateau.aventura@gmail.com  
[WWW.PROMENADES-EN-MER.COM](http://WWW.PROMENADES-EN-MER.COM)







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